

Terms and Conditions

Thank you for choosing to use this website www.youenglishonline.com (YEO). By viewing the pages of this website, you acknowledge you have read and accepted these terms and conditions.

The following terms apply to users registered with us.

1. YEO Services

Mentor

When you register, we will provide you with a person to email i.e. a mentor.

The mentor will respond by email to your emails on the topics: learning English, New Zealand customs and culture, finding a job, mentoring and workplace English.

The mentor will try to provide useful advice on these topics.

The mentor will try to answer your emails within 72 hours of receipt.

Resources

Registered users may access all the resources on the site, including articles, quizzes, jokes, phrases and newsletters.

2. Registered User's responsibilities

Registered Users

To become a registered user of YEO, you need to supply us with your email address, name, city and home country. We ask this information to help us verify who you are in case you forget your password. We also ask this in order to collect demographic info to assist in developing the site.

A registered user does not pay a fee for access to resources of this website. That is the site is free.

Email policy

Registered users agree not to display objectionable material in emails.

3. Privacy policy and practices

The following discloses YEO's information gathering practices for this website: www.youenglishonline.com. YEO is committed to protecting your privacy. YEO does not sell your name or personal details to other organizations.

Security measures

We log your computer's IP address and browser type. We use your IP address to help identify you and to help diagnose problems with our server.

If you leave the computer unattended without logging out of the site, we log you out automatically after some time has passed.

YEO has security measures in place to protect the loss, misuse or alteration of any information that is directly under our control. YEO works with a third party that provides a secure server which encrypts all information including name, credit card details (when we start to collect these for people, companies and educational institutions advertising on the site), and address, so that it cannot be intercepted or read as it travels over the Internet. YEO requires password verification at log-in from users to protect against unauthorized access to your personal profile.

In addition, YEO does not permanently store your credit card information on our website database.

Discussion boards (if put up)

Please remember that any information disclosed on the discussion boards becomes public information and you should exercise caution when deciding to disclose your personal information.

YEO may remove any posted message at any time.

Links to other sites

YEO may offer links to other English language learning and job search related sites. Please note that when you visit these sites, you are subject to their privacy policies and practices.

Personal Profile

Changing and updating your personal profile:

If you wish to change or update your personal profile, please contact Malitha Wijesinghe at malithaw5@gmail.com

4. Disclaimer

The mentor does not provide legal advice and YEO does not guarantee that any advice provided by the mentor is legally correct, although every endeavour is made to provide useful advice.

YEO is not liable for any loss or damage or damages arising from the use of this web site.

YEO is not responsible for the content of messages sent by users to other users they have located through YEO.

The laws of New Zealand govern this website and the interpretation of it, and the parties submit to the non-exclusive jurisdiction of the Courts of New Zealand.

5. Questions

If you have any questions about our privacy policies and practices, or terms and conditions, please contact pbrown@youenglishmentor.com